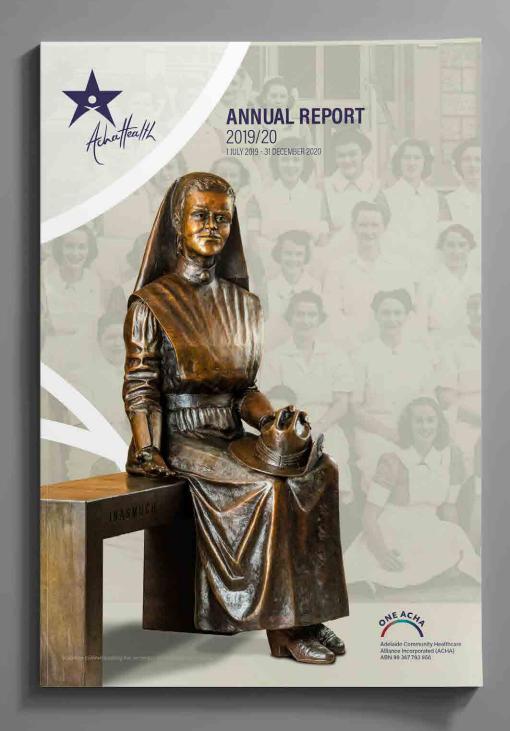
Folio

Create Together

Isshoni is a Japanese word meaning 'together'. At isshoni creative we work together with illustrators, copy writers, web developers, photographers, printers, art directors and most importantly our clients to create the best solution for your company, brand or product.





ACHA IT

"Flexible, secure access to reliable information."

This has been the mantra for the ACHA IT team during a time that redefined the importance of having access to secure and reliable information in any location.

To give relevant staff the flexibility of working off-site when needed, a new remote Virtual Private Network (VPN) solution was implemented in March 2020.

To ensure ACHA's patients could keep in touch with their family and friends when COVID-19 restrictions on visions were implemented. ACHA IT immediately increased internet links on our WFI network to allow for more video calling, social media usage and streaming entertainment.

The completion of the brownfields projects at both Ashford Hospital and The Memorial Hospital ended over four years of planning and implementing new and upgraded IT infrastructure. The infrastructure now in place will support the growing usage of IT within healthcare for many years to come.

At The Memorial Hospital, a custom built system has improved mobile phone coverage and reception quality throughout the entire building. Enabled in early October 2020, this system has proven to provide best in class performance.

ACHA's social media journey has continued to mature, with all hospitals communicating with staff, WMOs, patients and the general public regularly on Facebook", LinkedIn" and Instagram" Engaging with over 15,000 people per week, social media has significantly improved how ACHA communicates.

Information Security Management continues to play a vital role in ensuring that the confidential information handled as an organisation every day is protected. This includes ongoing education for staff on understanding and managing the risks of information handling and confidentiality, as well as virtual and physical security. ACHA's alert notification and monitoring systems continue to be upgraded, allowing for faster recognition of potential risks and hazards.

Information Security policies have been applied across ACHA, reaffirming ACHA's strong stance and dedication to IT security and staff awareness.

8 on Action CEO'S REVIEW

The prime focus of ACHA WHS is for zero harm to all staff, VMOs, contractors and visitors with the aim to be proactive, rather than reactive.

"ACHA IS

HAND SANITISER

THAT'S ABOUT TWO MILLION,

ONE HUNDRED AND SIXTY-FOUR THOUSAND, FIVE HUNDRED SANITISED PAIRS OF HANDS

6,500 LITRES

15 5 100

PARTICULARLY

PROUD OF ITS

SAFETY CULTURE.."

WORK HEALTH SAFETY (WHS)

The mental and physical effects of the COVID-19 pandemic provided additional challenges for health and safety within our hospitals. ACHAs risk management framework was applied to ensure the safety of staff, patients, VMOs, contractors and visitors is paramount.

A key task in strengthening ACHA's culture is achieved through engagement and continuous learning. ACHA's practive approach has seen hospital Executive teams participate regularly in Safety Interactions with staff to encourage safe work practices and eliminate at-risk behaviours. The benefits of this increased awareness approach of reporting hazards (7% increase in 2020) can be messured in the almost 20% reduction in Lost Time Intry Frequency Rate (JTFR).

ACHA is particularly proud of its safety culture, given the favourable employee feedback from our annual surveys, along with the commitment (seen by employees) of Executive teams and middle management, to safety at ACHA.

As in prior years, ACHA's Health and Safety Representatives have played a fundamental role in delivering positive safety outcomes through robust hazard reporting and risk management.

In working together, ACHA is achieving solid outcomes in WHS.

HOW MUCH

Facebook is a trademark of Facebook, Inc.
LinkedIn is a trademark of LinkedIn Corporation
Minstagram is a trademark of Instagram, LLC.

DO WE USE?

Across ACHA we care for you: Working Together THINK ACT SAFETY ACT SAFELY

MATERIALS MANAGEMENT

As with other areas across ACHA, Materials Management also experienced COVID-19 related challenges, whilst at the same time accommodating work related to the brownfields developments.

The Materials Management team are to be commended for their trieless work in managing supply lines of PE see well as maintaining an effective supply chain across ACHA and continuing to provide quality economical products. When qur usual supply lines were interrupted, they were able to source alternative products, some from local businesses.

Close scrutiny of contract management and product compliance continue to ensure ACHA's hospitals receive economical and clinically sound consumables and products. Where possible, the One ACHA principle applies to the procurement faring equipment and medical consumable reducts remain consistent throughout ACHA. 4,750 PALLETS OF STOCK PER ANNUM 2,500 MONTHLY EXTERNAL PURCHASE ORDERS

Y INVOICES

NAL RECEIPTS

440,000

INCLUDES SURGICAL

9

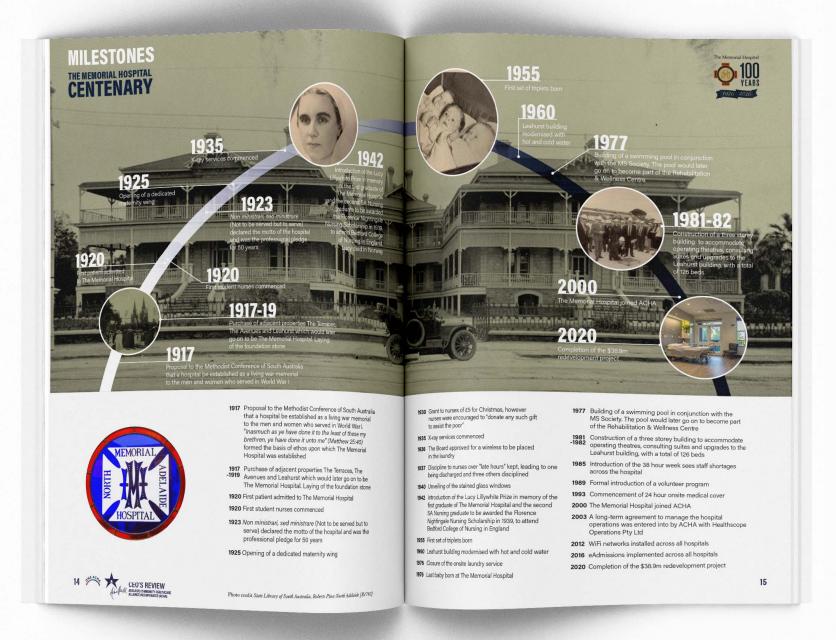
AND N95 MASKS

MASKS

INTERNAL ORDERS

PROCESSED MONTHLY

3,000,000 PAIRS OF GLOVES



CEO'S REVIEW

I am incredibly proud of the entire ACHA team and their continued commitment to providing quality care to our patients.

The global COVID-19 pandemic presented us with a potent combination of challenges and opportunities, as we, along with every health care facility across the country, made swift adaptations to our processes to ensure we were well positioned to deal with an unknown future.

As 'One ACHA', we all worked together to not only meet the challenges but also to benefit from the opportunities. The dedication of our staff and their ability to work in, at times, an ever changing environment, is a testament to everyone at ACHA.

A COVID-19 Incident Command Centre was created to monitor and manage our response and ensure consistency in implementation of policiae and procedures. ACHA's Clinical Risk / Quality Manager, Carol Moroe, Played a significant role in the review, development and implementation of COVID-19 related policies and procedures for both ACHA and Healthscope.

Staff training and education formed a core part of ACHA's COVID-19 Operational Readiness Plan which was also formulated in conjunction with Healthscope. Across ACHA, staff undertook compulsory COVID-19 training via both online and face-to-face sessions with our education team.

The focus was on hard hygiene, use of personal protective equipment (PPE), swabbing for COVID-19 and care of the COVID-19 positive patient. Some ACHA staff members were involved in an upskilling training program to care for critically unwell patients in Critical Care Units, a training opportunity that was embraced with excellent compliance achieved in record time. Maintaining the safety and protection of our workforce (including vulnerable workers), patients, VMOs, contractors and visitors is always at the forefront. Extra safety and screening measures were implemented in our hospitals including:

"AS 'ONE ACHA',

WE ALL WORKED

TOGETHER TO NOT

ONLY MEET THE

CHALLENGES BUT

ALSO TO BENEFIT

OPPORTUNITIES.

THE DEDICATION

OF OUR STAFF AND

THEIR ABILITY TO

WORK IN, AT TIMES.

AN EVER CHANGING

ENVIRONMENT.

IS A TESTAMENT

TO EVERYONE

AT ACHA."

FROM THE

Additional pre-admission screening
 Promotion of hot spot and health alert notifications

 Introduction of the ACHA QR contact tracing system, prior to the implementation of the SA Government contact tracing platform
 Provision of masks and other required PPE to all parties

 Reduction in foot traffic and limiting entrances to ensure that appropriate screening takes place Restrictions to visitors, contractors and medical representatives at our hospitals
 Social distancing strategies in our staff and

patient waiting areas Frequent, concise communication with key

stakeholders ensured a unified approach to ACHA's COVID-19 response occurred. ACHA benefited from informed and shared learnings provided by Healthscope with their interstate experience. Feedback from stakeholders was overwhelmingly positive with comments received reinforcing the view that people 'fet safe' and cared for from admission through to discharge.

ACHA was, and remains, well positioned to support the public health system in South Australian, should this need arise.

Whilst the pandemic has dominated much of our lives, ACHA's focus on maintaining our strong financial position has not wavered. ACHA would not have been able to achieve our financial goals without the tremendous efforts made by our hospital Executive teams. Their commitment is commendable. Aso overshadowed by the pandemic was the completion of the ca \$73m brownfields projects at Ashdor and The Memorial Hospitalis in 2020, both or fine and under budget. This is a tremendous arbievenet given the scope of changes made at both hospitals since work commenced on site in late 207. It is especially pleasing to report that no significant WHS incidents occurred while works were in progress - a testament to ACHA's value to provide a sele hospital environment. Celebratory reents will asig place when it is safe to do so.

Evidence of the extraordinary care that continues to be provided a our hospitals is reflected in the pleasing results from our patient experience entrys. Coupled with staff feedback from our annual survey, ACHA's pledge to provide an ergaging, safe and productive workplace remains paranount. Indeed, a favourable number of our staf inform us that they feel engaged, enabled and energised in the workplace.

In early 2020 ACHA introduced a new Staff Excellence Award in addition to the Patient Choice Awards throughout our hospitals. This new award hasbeen well received and provides an opportunity for staff to nominate co-workers who have gone Stwe and beyond. CEO'S REVIEW

Looking forward, a ca \$17m project to upgrade the Central Sterile Services Departments (CSSDs) at Ashford and Flinders Private Hospital's staged upgrade commenced in 2020 and will be completed in 2021. This will ensure our hospitals are compliant with changes made to AS/NZ54187: 2014 Reprocessing of reusable medical devices in health service organisations, which will come into effect at the end of December 2022.

Following the devastating bushfires in the

hospitals raised in excess of \$20k for the

St Vincent de Paul Society (Vinnies) SA

to support those communities affected

by the bushfires across our state.

Adelaide Hills and Kangaroo Island, ACHA's

The CSSD project at Ashford Hospital saw ACHA Materials Management move from their site on Reid Avenue, adjacent to the hospital, to a new location less than Ikm away. The vacated site will be redeveloped to primarily accommodate a new purpose-built CSSD for Ashford Hospital.

6 on Active CEO'S REVIEW



PROUD OF OUR IDENTITY

chattealth FOUNDATION

tealth

Both the ACHA and **ACHA** Foundation logos symbolise wellness, hope and joy. The star has uplifting qualities and represents excellence.

CONTENTS

2 Vision, Mission and Values 4 Meet the Board 6 Mike Terlet's Board Journey 8 Governance 12 Chairman's and CEO's Review 14 Major Redevelopments 16 Vision to Reality

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54 Directors' Report and Financial Statements 80 Independent Audit Report

Adelaide Community Healthcare Alliance Incorporated (ACHA) ABN 99 367 793 956 Financial Reporting to 30 June 2018 Commentary to 31 August 2018

Annual General Meeting (for Association Members) Date Tuesday 16 October 2018 Time 6.30pm for 7.00pm

Venue Adelaide West Uniting Church 312 Sir Donald Bradman Drive Brooklyn Park SA 5032

Acknowledgement of Country We would like to acknowledge that the land on which we work is the traditional land for the Kaurna people and that we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the traditional custodians of the Adelaide region and that their cultural heritage beliefs are still as important to the living Kaurna people today.



ASHFORD HOSPITAL

In a year characterised by many highlights such as further investment in technology, IT improvements, key anniversaries and staff excellence awards, the standout development of 2017/18 was undoubtedly the commencement of the \$33 million Ashford Hospital expansion and refurbishment in late December 2017 to significantly enhance the patient experience and greatly assist with ongoing energy security.

ISION

REALITY



CHAIRMAN'S AND CEO'S REVIEW Adelaide Community Healthcare Alliance Incorporated (ACHA) 2017/18 Annual Report





enormous strides towards turning vision into reality by committing more than \$67 million to major upgrades at its hospitals in addition to almost \$10 million on further improvements in patient care. These investments again entrench the three hospitals' positions as leaders in the provision of healthcare services for South Australians.

The progress achieved in the financial year under review has strengthened the organisation's foundations and will underpin future growth vital for the ongoing performance and continued success of ACHA.

As at 30 June 2018, ACHA operations comprised:

VISION, MISSION AND VALUES

VISION REALITY

 Ashford Hospital, complemented by an Emergency Service Flinders Private Hospital

The Memorial Hospital

All three hospitals are fully accredited by the Australian Council on Healthcare Standards (ACHS), collectively employ over 2,200 staff and volunteers and have more than 1,400 accredited visiting specialists.

VISION, MISSION AND Values

0

We are a group of private hospitals in Adelaide that provides an integrated range of quality and consumer centred medical, rehabilitation, surgical and related health services in a safe and caring environment

VALUES

VISION

MISSION

We will demonstrate: A passion for excellence

· A commitment to quality patient focused care

To be the first choice for private health services for South Australians

- Integrity, transparency, accountability, loyalty and respect in relationships

- A preparedness to innovate and change A commitment to financial sustainability

Providing staff with a sense of shared identity and cultural expectation.

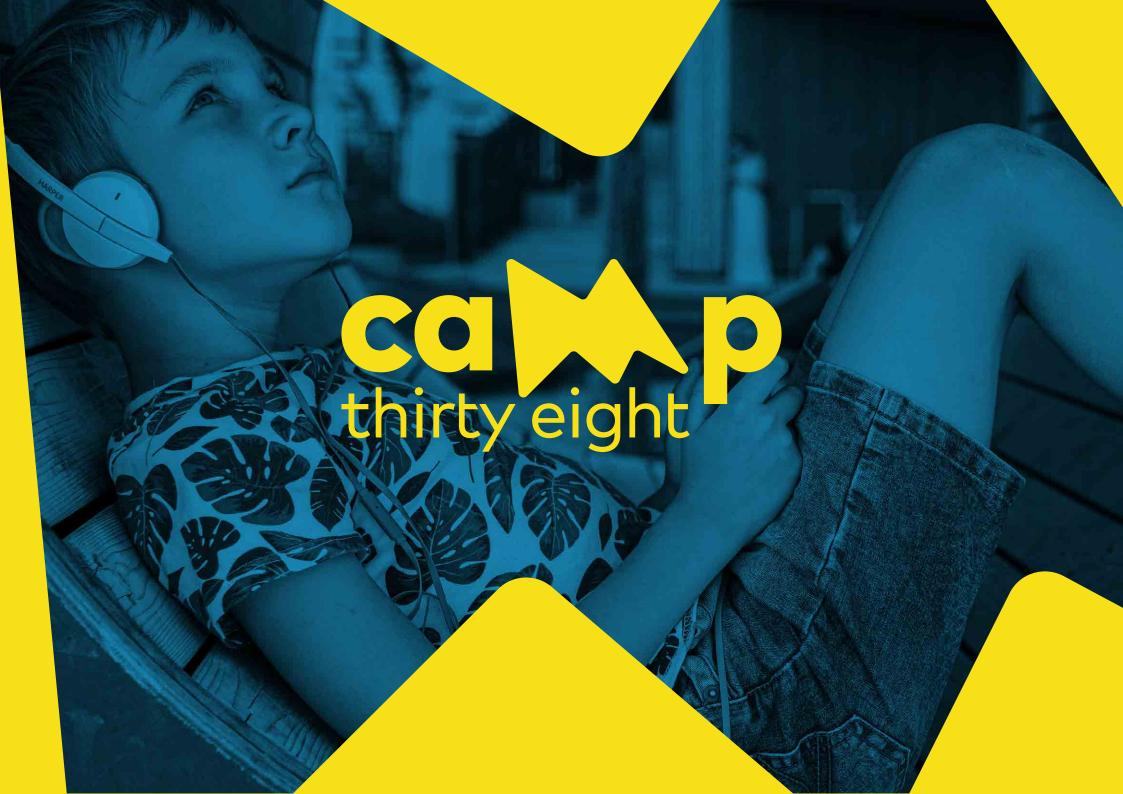


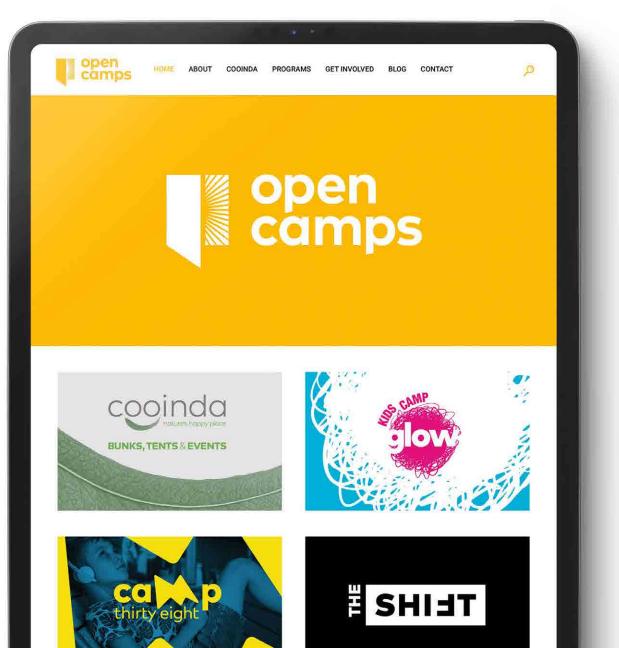




BUNKS, TENTS & EVENTS







<image>



Camp 38 provides an authentic camping experience for families, who might not have the chance to take a traditional holiday. With an emphasis on FUN, Gamp 38 has something for the whole family, and the family as a whole.

Camp 39 provides an inclusive, non-judgemental environment where young autistic people are able to reach goals and learn lite skills, while having costner peer miteractions.

Camp 38 is tailored with the individual needs of the young autistic person at heart, giving them many appartunities to build social skills, emotional regulation and life skills with a professional management of samsolv needs.

Samp 36 considers the needs of every member of the family, providing a program that includes family time, young person time, sibling time and adult time.

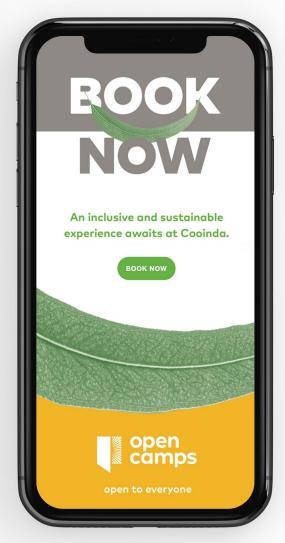
The Camp focuses on self-care for all attendees, and offers a range of fun activities to give the whole family a memorable and enjoyable 5-day adventure at Victor Harbor.

With like-minded tamilies, this camp has something for everyone, and we keps it will give you some at your best memories.











Original Logo

New Logo







Meat Packaging Specialists













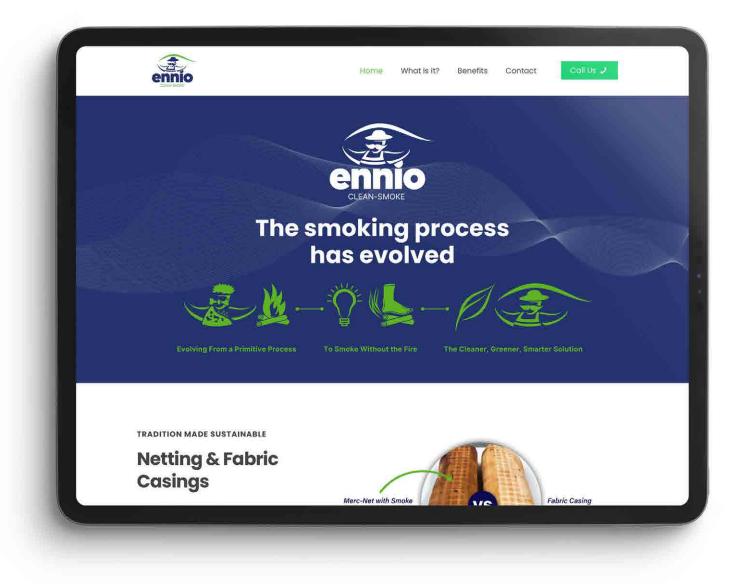








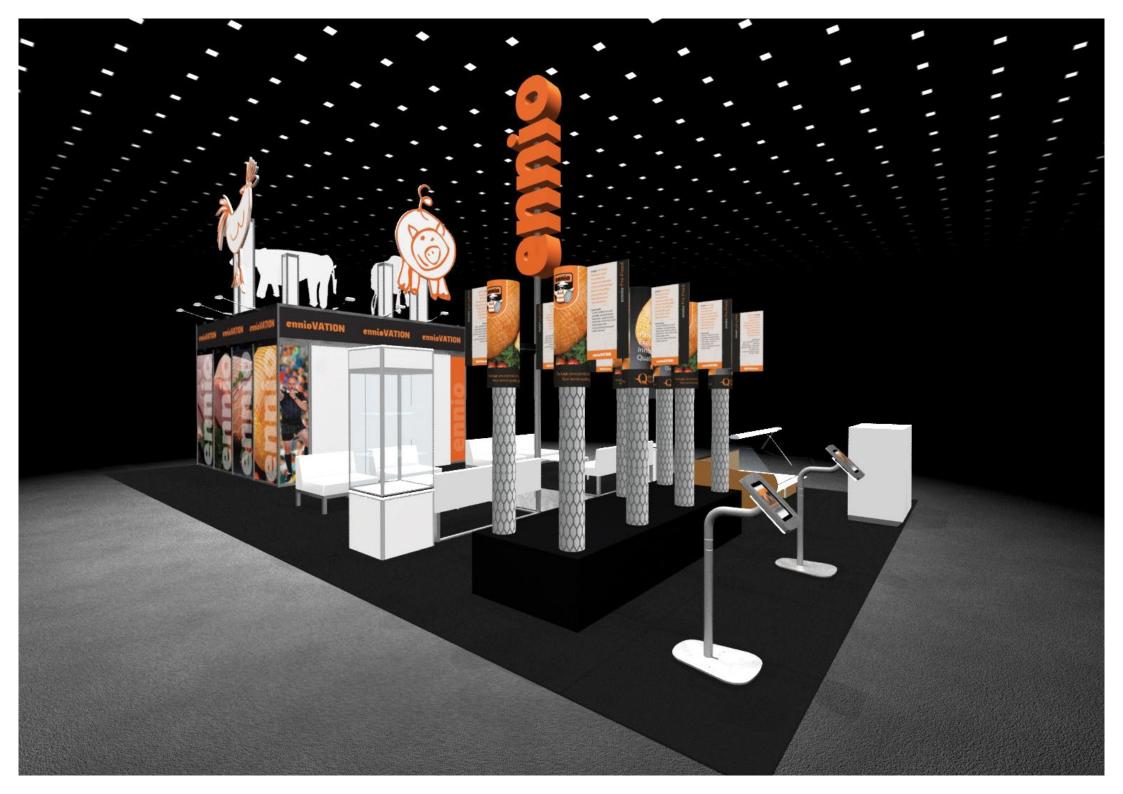
Putting nature first is second nature to us ennio EARTH **____** ennio EARTH



It's Naturally Better













Event and Forum Planning and Management

Event and Forum Attendance

Conferences, seminars, breakfasts, luncheons, workshops, round tables. IPAA hosts a wide range of events on the issues and challenges facing public sector employees today and tomorrow.

Event Management

Our event program is varied and designed to appeal to public sector employees across the three jurisdictions. An unbiased environment for the public sector to interact, collaborate and share knowledge.

Past Events, Forums & Workshops Dec 3 Disrupting the Silos

- Nov 27 On the Couch with Tony Circelli
- Nov 26 Intrapreneurship Lab #1
- Nov 17 Inside the Project The Riverbank
- Nov 4 White Ribbon Promotional Event
- Oct 22 Don Dunstan Oration 2015 The Hon Catherine Branson QC
- Oct 12 On the Couch Chief Executive Series with Rodney Harrex
- Sep 17 Insight into the Code of Ethics in the public sector On the Couch with Erma Ranieri
- Aug White Ribbon Workshops
 - Aug 28 Working Outside the Square: flexibility, innovation and technology
 - Jun 31 Driving Innovation and Growth: The Diversity Dividend
 - Jul 30 Annual Economic Outlook Breakfast 2015
 - Jul 30 On the Couch with Police Commissioner Grant Stevens
 - Jul 29 On the Couch with Sandy Pitcher
 - Jun 30 A Modern Public Sector: The Reform Agenda with Kym Winter-Dewhirst Feb 12 Administrative Decision Making - The Pathway to Decisions
 - Feb 6 Intrapreneurship Forum
 - Nov 20 Big Data and Smart Government
 - Oct 8 Don Dunstan Oration 2014

Upcoming Events, Forums & Workshops

Mental Health and the Workplace Workshop Series Mental Health and the Workplace: Bullying and Harassment Mental Health and the Workplace: Difficult Conversations Mental Health and the Workplace: Positive Psychology Mental Health and the Workplace: Wellness at Work

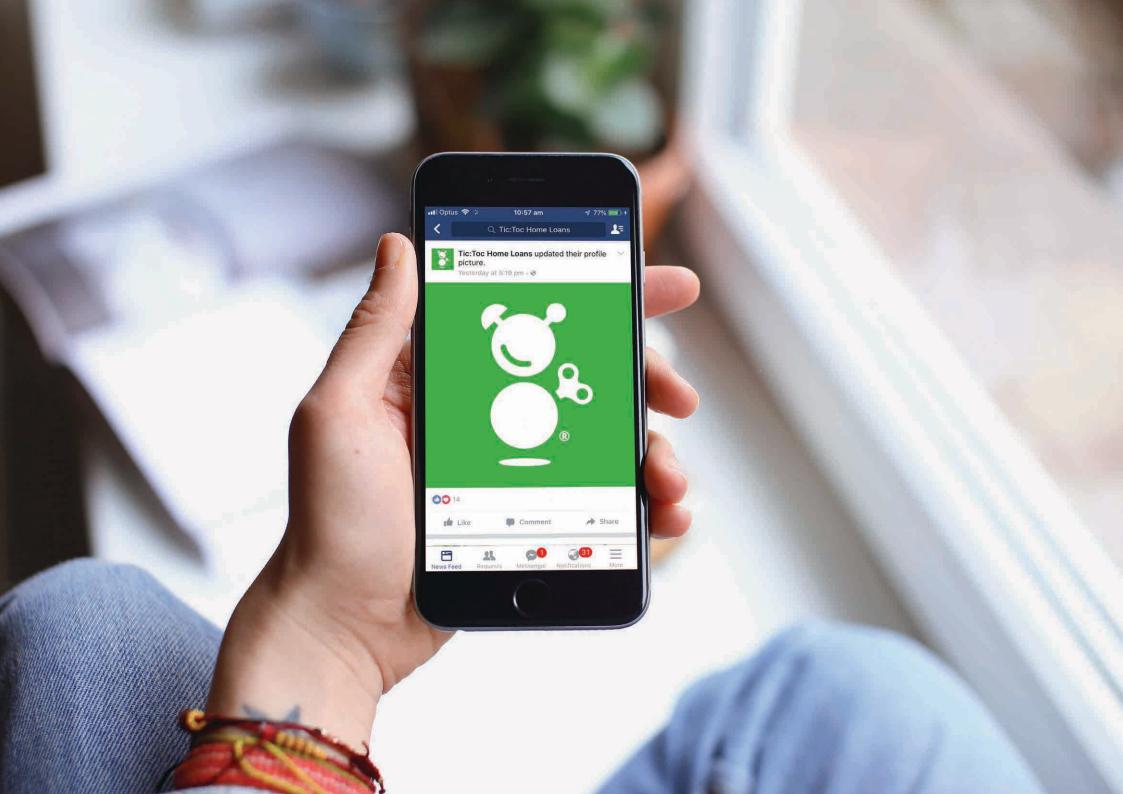
Career Management and Self Development Series Aspiring Women Assertiveness Skills - Effective Workplace Communication When Compassion Hurts - Vicarious Trauma and Burnout

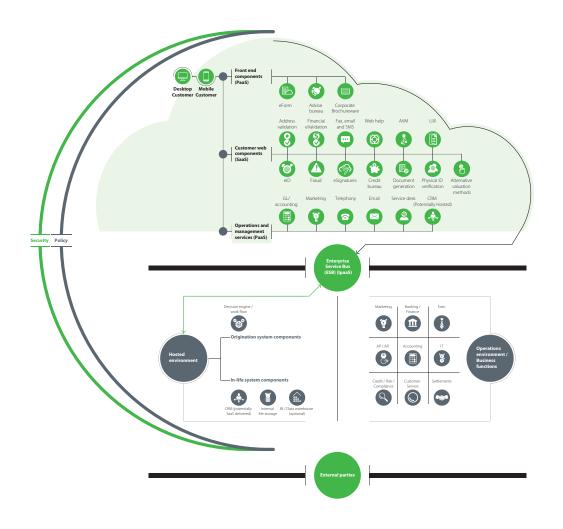
During this period

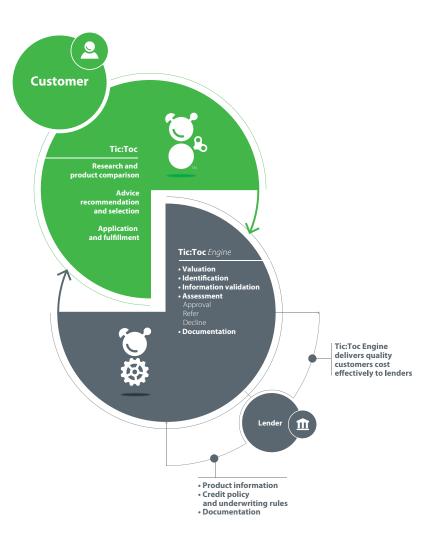
guests attended

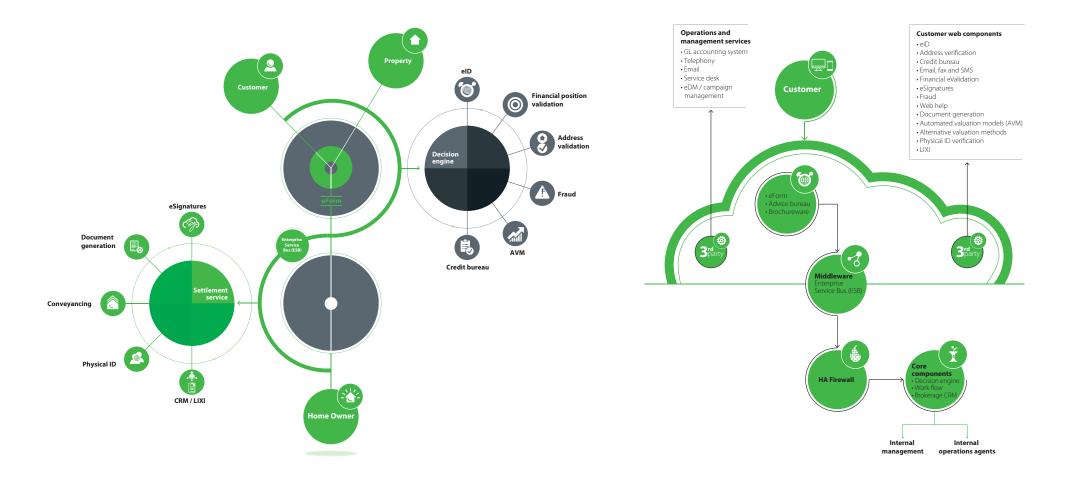
PAA events

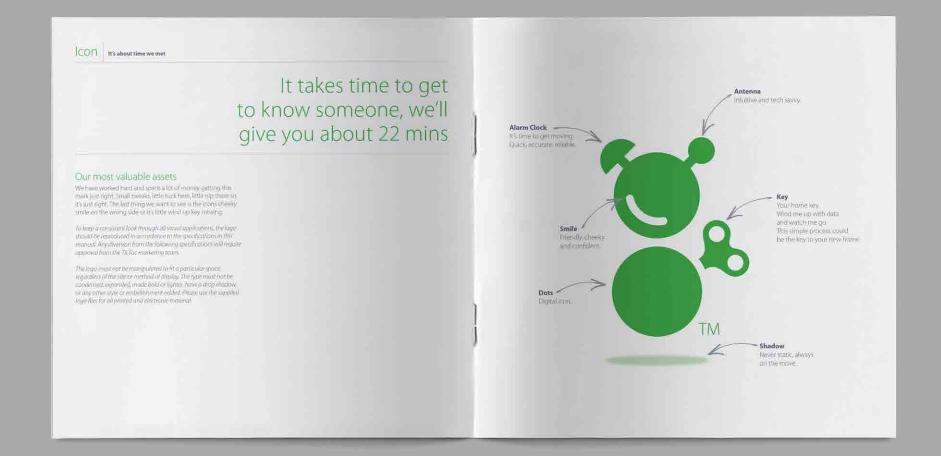


















When you follow our carefully tailored recovery program, we'll soon have you putting your best foot forward as you stride out, full of confidence, on your much-loved beach walks.



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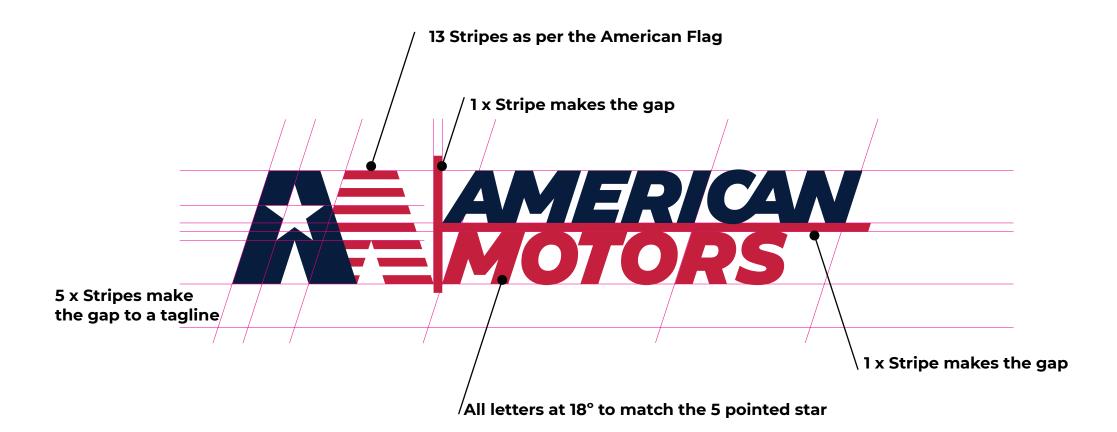














TOWING, TOO EASY!















10 B. C. C. C.

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AMERICAN MOTORS	ABOUT ~	RANGE ~	INVENTORY	SERVICING	SALES ~	FOR OWNERS ~	CONTACT	



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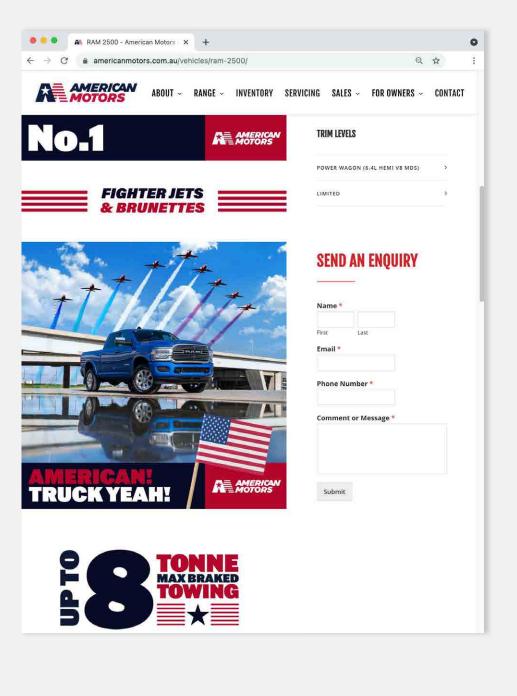
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FEATURES	>
SPECIFICATIONS	>
PERFORMANCE	>
SAFETY	5



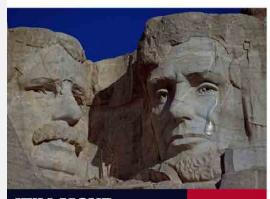


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BOAT, CARAVAN OR HORSE FLOAT PLUS AN OVERWEIGHT FULLY GROWN AFRICAN ELEPHANT.



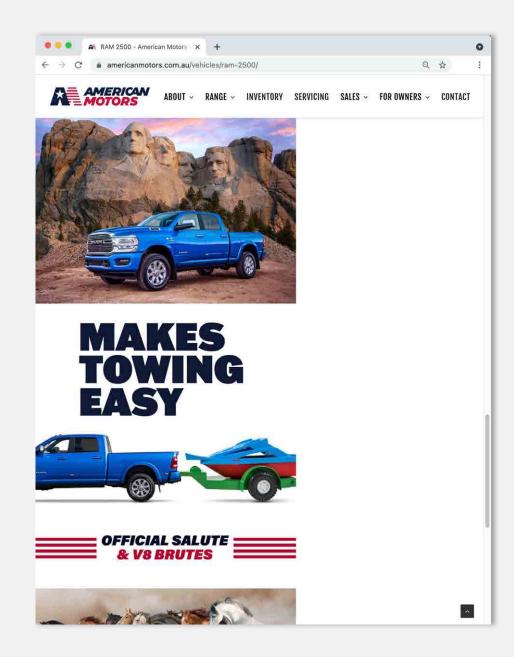
IT'LL MOVE ANYTHING

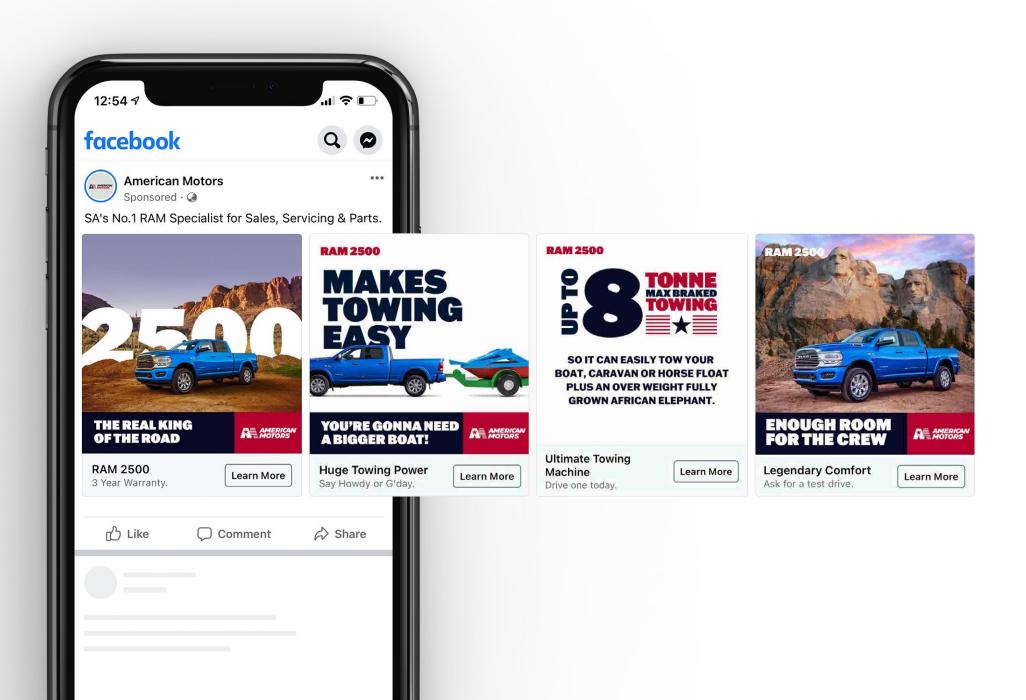
AMERICAN MOTORS

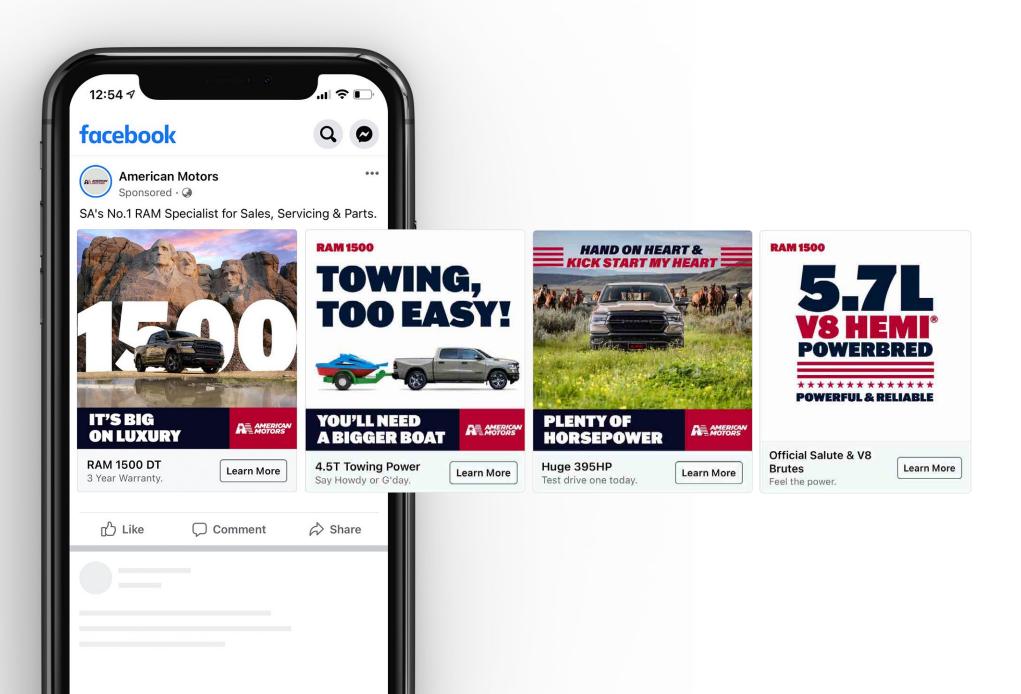
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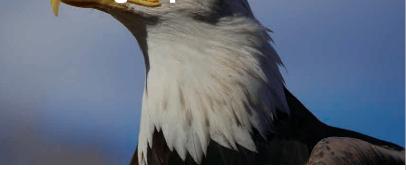
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Drinkin' Bleach & Getting impeached





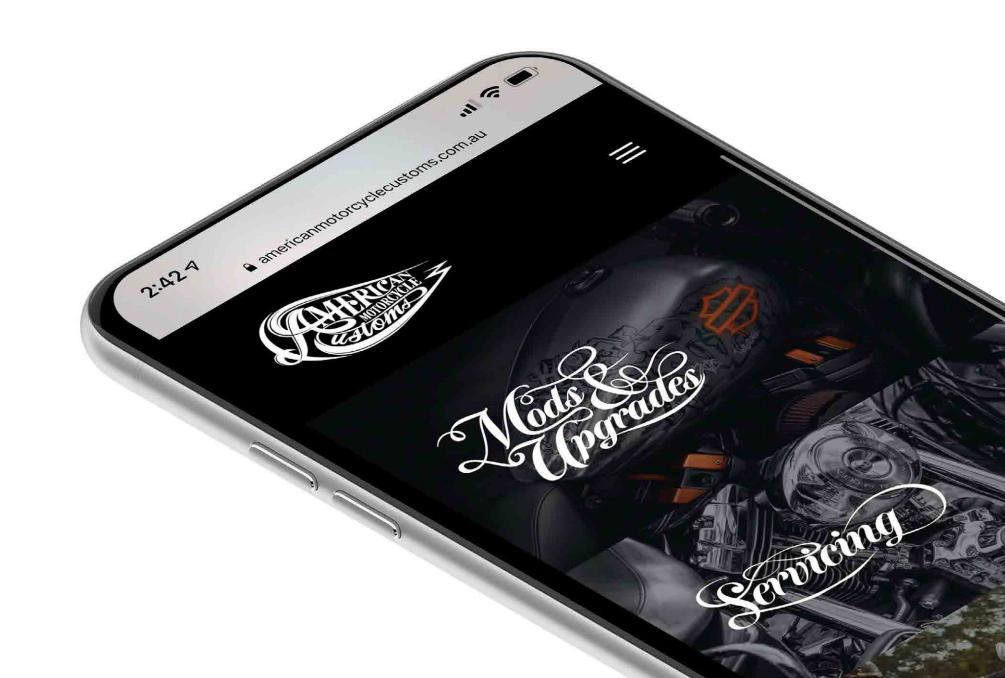
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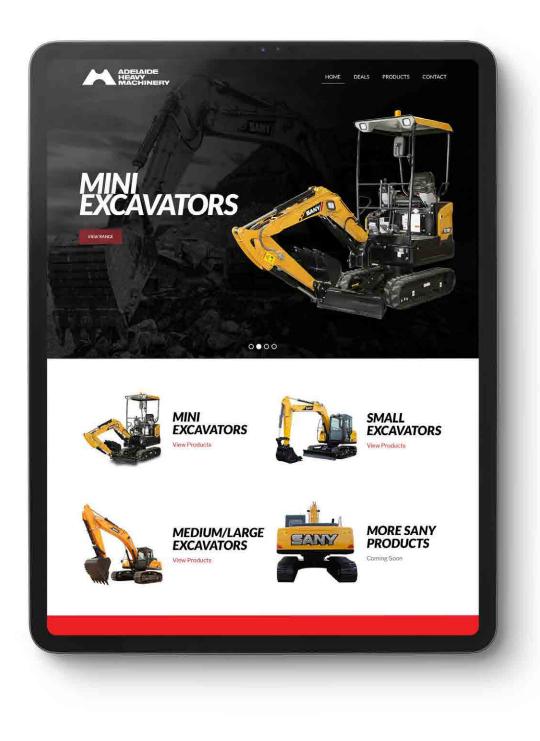










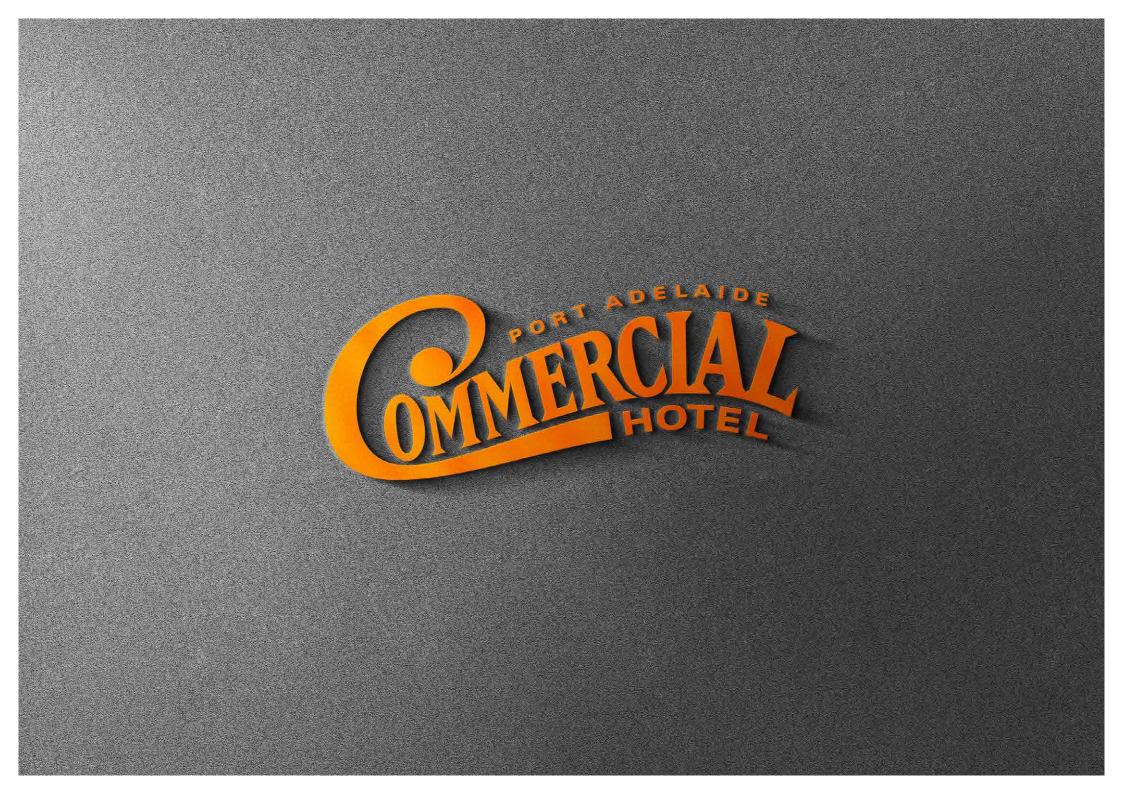










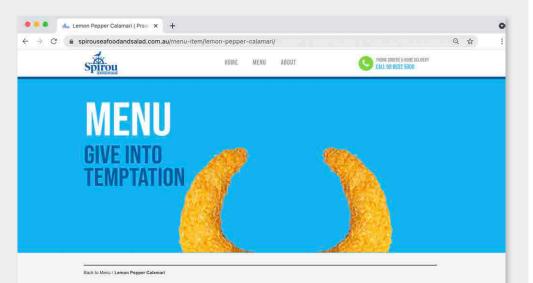














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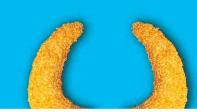
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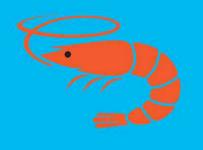
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